

## CIO Project Summary

**PROJECT TITLE:** Xerox Government Systems, LLC.

**SUBMITTED BY:** Van Sturdivant

**REQUESTING DEPT:** Office of Circuit Court Clerk

**PHONE #:** (901) 222-3850

**CIO's Recommendation:** Recommend.

**1. Business Problem/Project Objective:**

The Circuit and Chancery Courts have contracted with Xerox Government Systems since 1998 to provide a Court Management System (CMS) maintenance and Oracle Database support. This contract needs to be renewed.

**2. Proposed Solution:**

Since Xerox is considered a single/sole source for this type of maintenance support the proposed solution would be to renew the Xerox maintenance contract.

**3. Primary Justification – a., c.**

- a. **Strategic** – Required by or directly supports one of the Shelby County Long Term Information Plan strategic objectives. **Commercial off-the-shelf (COTS) software**
- b. **Regulatory / Safety** – Required by law or to prevent imminent risk to employees or assets.
- c. **“Lights On”** – Project must be done in order to keep the base services running.  
**Required to maintain existing systems**
- d. **ROI** – Project provides financial benefits (cost savings or cost avoidance) sufficient to justify the expenditures.
- e. **Capacity/Growth** – Required due to insufficient capacity of current system(s) or additional users being added.
- f. **Goal Critical** – Doesn't meet any of the above categories, but needed to meet critical goal.

**4. Objective/Value Proposition**

This vendor has provided maintenance support services to Circuit Court since 1998.

**5. Key Milestones and Dates**

Maintenance Contract

Milestones / Costs #	Billing (Approximate)	Dates
1. Xerox Justice Information System Fee	\$79,960	July 1, 2016 – June 30,2017
2. Oracle Database Software	\$29,100	July 1, 2016 – June 30,2017
3. Travel Expenses	\$ 5,000	July 1, 2016 – June 30,2017
<b>Total</b>	<b>\$114,060</b>	

**6. Measures of Success**

Maintenance.

**7. Responsible Manager** – Maury Wessels

